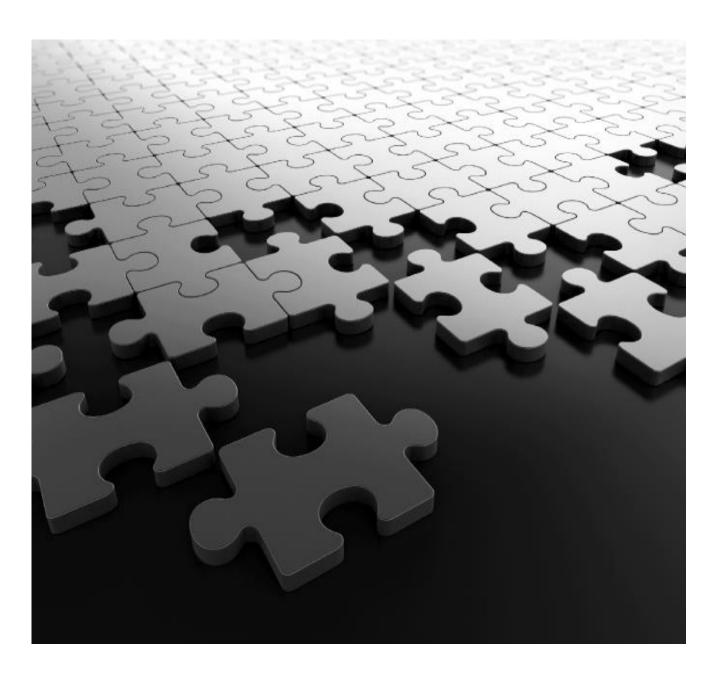
# **SATATYA PZCR50ML42CWP**

Installation Guide





# **Documentation Disclaimer**

Please read this guide first for correct installation and retain it for future reference. The information in this guide is prevailing at the time of publication. However, Matrix Comsec reserves the right to make changes in product design and specifications without prior notice.

# **Warranty**

For product registration and warranty related details visit us at: http://www.matrixcomsec.com/product-registration-form.html

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Release date: February 21, 2025 9:18 AM

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Thank you for purchasing SATATYA Network Camera. This Guide provides basic instructions on installing and accessing SATATYA Network Camera. For more details, please refer to the System Manual.

## 1. Package Contents

Before installation, please verify that all the necessary items are supplied in the box as the package contents listed below. If any item is missing or damaged, please contact Matrix sales representative.

	Items	Quantity	Description
Default	SATATYA Network Camera	1 PC	
Delault	Power Adapter	1 PC	DC 24V (optional)
	Bracket& Screw Pack		If purchased

#### Note:

The Ceiling Mounting Template and other Ceiling Mounting accessories like Pendant Pipe will not be provided by Matrix.

### 2. Cautions

- Do not expose the product to rain or moisture
- Make sure the device is firmly fixed when mounting them on the wall or ceiling
- Make sure that the power supply voltage is correct before using the camera
- Never attempt to disassemble or modify the camera

# 3. System Requirements

Operating System: Windows XP/Vista/7/8/10/Server 2000/Server 2008

CPU: 1.66GHz or higher

RAM: 1G or higher

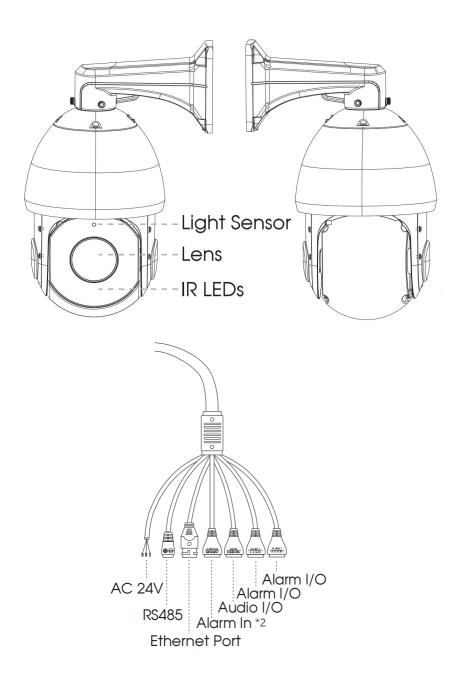
Graphic memory: 128MB or more

Internet protocol: TCP/IP (IPv4/IPv6)

Web Browsers: Internet Explorer 8.0 and above version, Mozilla Firefox, Google Chrome and Safari

## 4. Hardware Overview

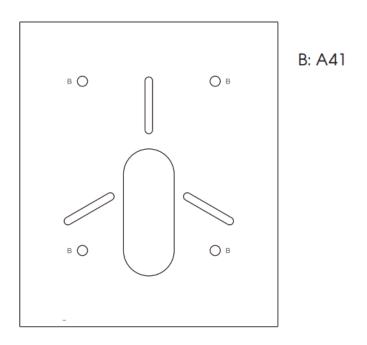
# 4.1 PTZ Camera with 5MP 42X Optical Zoom



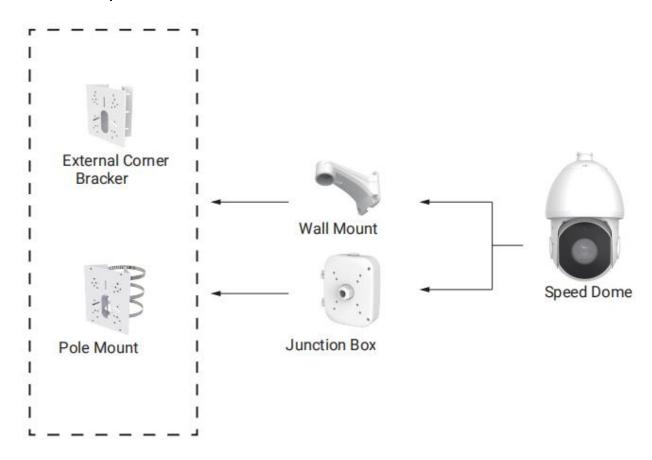
#### Note:

- 1) PoE and AC 24V is available for PTZ Camera power supply.
- 2) Built-in SD card slot can be seen after removing the 4 screws and open the front panel;

### 4.2 A41 Wall Mount Bracket

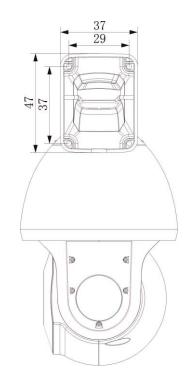


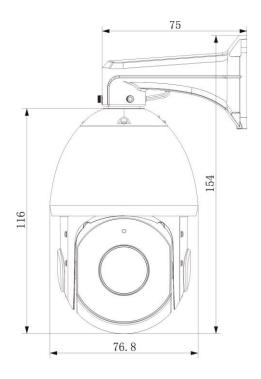
## **Accessories Map\***



**Note:** External Corner Bracket, Pole Mount and Junction Box are accessories that can be used according to your installation scenario but are not provided by Matrix.

# 5. Camera Dimensions





## 6. Things you will need

- A Power Drill, Screwdriver Set, Pliers, Wire-cutter, Ladder.
- Necessary Cabling
- A Power Supply with the recommended output voltage of 24V DC. Use an Adapter to connect the camera to the power outlet (optional, not supplied by Matrix).

#### 7. Hardware Installation

For 5MP 42X Speed Dome Network camera, please mount it in a forward-facing position for more accurate IVA function.

#### Recommendations:

- 1. Use a UL listed power supply unit marked "Class 2" or "LPS" or "PS2" and rated 12VDC, 2A min.
- 2. Make sure the wired LAN hub providing Power over the Ethernet (PoE) is in accordance with IEEE 802-3af, shall be a UL listed device with the output evaluated as a limited power source as defined in UL60950-1 or PS2 as defined in UL62368-1.

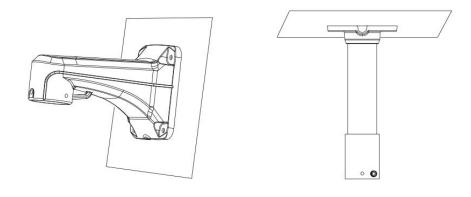
#### **Installation Methods**

- Wall Mount
- Ceiling Mount (the accessories are not provided by Matrix for this installation scenario)

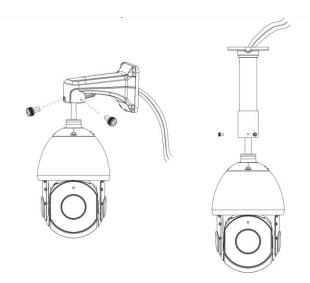
# 7.1 PTZ Camera with 5MP 42X Optical Zoom

Step1: Check the wall or ceiling condition. Ensure that there is sufficient strength to avoid flaking. It should be able to bear the weight eight times larger than the camera's;

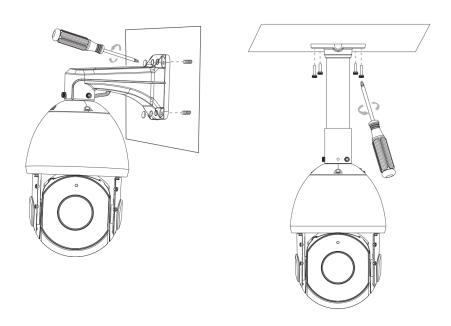
Step2: Use the wall or ceiling hanging holder to mark the holes. Drill 4 holes on the wall or ceiling;



Step3: Put the cables through the holder. Match the holder with the screw holes of the camera body and secure them;



Step4: Make sure that the camera body has been correctly installed to the holder, and match the holder to the holes on the wall or ceiling, then tighten up the screws.



### 7.2 Adjusting the Camera Angle

Camera angle can be adjusted via PAN Movement and Tilt Movement, refer to the table below for PAN and Tilt Movement Range.

Parameter Name	PZCR50ML42CWP
PAN Range	360 degree endless
PAN Speed	Manual: 0.1°~400°/s Preset: 400°/s
Tilt Range	0°~90°(Auto Flip)
Tilt Speed	Manual: 0.1°~320°/s Preset: 320°/s

### 7.3 Wiring Details

- 1. AC 24V Cable: It is used for power supply.
- 3. Ethernet Port: It is used to connect the camera to the computer host or other network equipment. When connecting the network cable, it is recommended that the network cable should not be more than 100m long. Also used when you need to provide power to the Camera using PoE.
- 4. Audio Input/ Output Cable: You can connect the Audio Input device such as Mic to the Audio Input cable of the camera. The audio when enabled will be recorded with the video and will be available at the monitoring location. You may connect the Audio Output device such as Earphone or Speaker to the Audio Output cable of the camera. This will generate audio received from the network.
- 5. Alarm IN Cable: To detect alarm events you can connect a sensor device to the Alarm IN cable of the camera.
- 6. Alarm OUT Cable: To get alerts on alarm you can connect the alarm sounding device such as Hooter or Siren to the Alarm OUT cable of the camera.

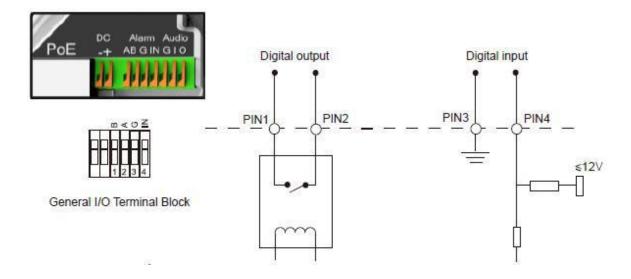
#### Note:

If devices such as Mic and Speaker are connected to Audio IN and Audio OUT, you may need to connect an external power source if their power requirements are not fulfilled with the camera adapter.

If devices such as Sensor and small Buzzers are connected to Alarm IN and Alarm OUT, you may need to connect an external power source if their power requirements are not fulfilled with the camera adapter.

## 7.4 How to Connect to Alarm Interface

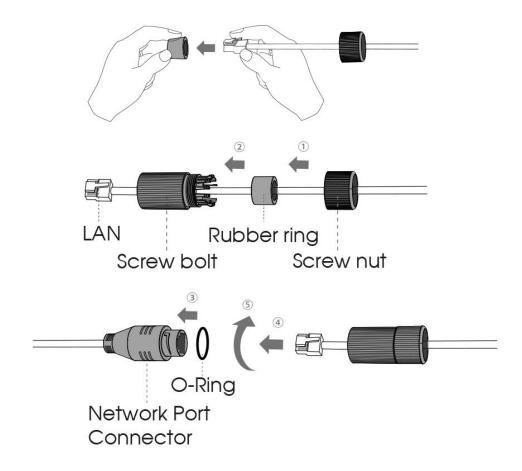
External interface of camera is as the following, you can refer to the picture to install the external alarm device:



PIN1: Alarm Output NC/NO 24V DC 1A PIN2: Alarm Output NC/NO 24V DC 1A

PIN3: Alarm Input NC/NO ≤12V PIN4: Alarm Input NC/NO ≤12V

# **7.5** How to Connect the Water-proof Connector



Step1: Get the network cable through the screw nut, rubber ring and the screw bolt;

Step2: Insert the rubber ring into the screw bolt;

Step3: Connect the screw nut to the screw bolt;

Step4: Place the O-Ring on the network port connector;

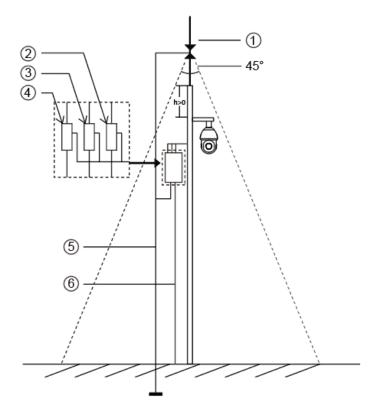
Step5: Connect the RJ45 to the network port connector; tighten the screw bolt and the connector.

#### Note:

Please tightly wrap all cable-out interfaces with adhesive tape at last to prevent them from water.

### 8. Recommended method of outdoor installation

The picture below shows an example of outdoor installation:



The devices represented by numbers in the picture are explained as follows:

- 1 Lightning rod
- 2 Video surge arrester
- (3) Telecommunication surge arrester
- (4) Power surge arrester
- (5) Grounding conductor (resistance no more than 4 ohms)
- (6) Steel tube protector

#### Here are some notes for outdoor installation:

- 1) Never use the overhead line in open area.
- 2) Set the line under eave.
- 3) The signal line is at least 50 meters away from the high voltage.
- 4) Attach a lightning rod to the top of the pole on which the camera is going to be mounted.
- 5) Make sure that your camera is not at the top of the pole and must be installed within the lightning rod below 45 degrees.
- 6) Make sure that system adopts equipotential grounding.

## 9. Hardware Reset

Step1: Press the reset button and hold on, then power on the network camera and the IR LEDs will begin to twinkle;

Step2: Loosen the reset button, then the camera begins to reset;

Step4: It will take 1~3 minutes to complete the reset and the IP will turn into 192.168.1.126 (If the IP does not change, please try again from step 1.);

## 10. Accessing the SATATYA Network Camera

The camera must be assigned an IP address to be accessible.

### 10.1 Assigning an IP Address

The Network Camera must be assigned an IP address to be accessible. The default IP address of SATATYA Network Camera is **192.168.1.126.** 

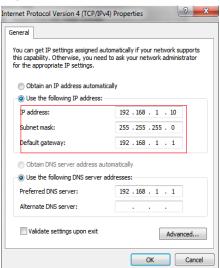
You can either change the IP address of the camera via browser. Please connect the camera in the same LAN of your computer.

#### 10.1.2 Assign an IP Address via Browser

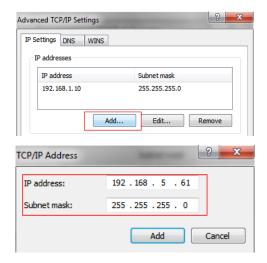
If the network segment of the computer and that of the camera are different, please follow the steps to change the IP address:

Step1: Change the IP address of computer, here are two ways as below:

a. Start → Control Panel → Network and Internet Connection → Network Connection → Local Area Connection, and double click it.



b. Click "Advanced", and then click "IP settings" → "IP address" → "Add". In the pop-up window, enter an IP address that in the same segment with SATATYA network camera (e.g. 192.168.1.126, but please note that this IP address shall not conflict with the IP address on the existing network);



Step2: Open the browser. In the address bar, enter the default IP address of the camera: http://192.168.1.126;

Step3: Enter the user name and password when the LOGIN page appears; (Default user name: admin; Default password: admin)



#### Note:

- (1) Password must be 8 to 32 characters long, contain at least one number and one letter.
- (2) You can click the "forget password" in login page to reset the password by answering three security questions when you forget the password, if you set the security questions in advance.



Step4: After login, please click "Configuration"  $\rightarrow$  "Basic Settings"  $\rightarrow$  "Network"  $\rightarrow$  "TCP/IP". The Network Settings page appears .

Step5: Change the IP address or other network values. Then click "Save" button;

Step6: The process of changing the default IP address is completed.

### 10.2 Accessing from the Web Browser

The camera can be used with the most standard operating systems and browsers. The recommended browsers are Internet Explorer, Firefox, Chrome, Safari.

#### **10.2.1** Access over IE Browser

Before using the browser to get access to your camera, you need to install the MsActiveX first. You can refer the steps given below:

Step1: Open the IE browser and enter the IP address of the camera: http://192.168.1.126;

Step2: Enter the user name and password when the LOGIN page appears; (Default user name: admin; Default password: admin)

#### Note:

(1)Password must be 8 to 32 characters long, contain at least one number and one letter.

(2)You can click the "forget password" in login page to reset the password by answering three security questions when you forget the password, if you set the security questions in advance.

Step3: At the first time to log in the device, the browser will prompt to install Controls, please click "Click here to download and install controls manually" as shown below;

Click here to download and install controls manually

Step4: Follow the prompts to install the Controls, when it's finished, it will pop out a window as below. Please click "Finish" and refresh the browser, then you will see the video.



If IE9 or higher version browser is used, it is suggested that the SATATYA camera web link should be added as a trusted site. Refer to the instructions given below:

Step1: Start the IE9 or higher version browser, and select "Tools" → "Internet Options";

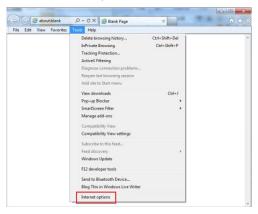


Figure8-14

Step2: Select "Security" to "Trusted";

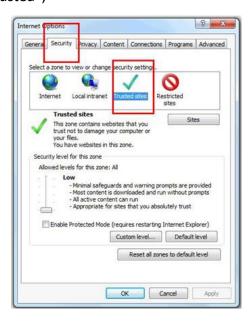


Figure 8-15

Step3: Enter the IP address of the camera in the blank and click "Add";

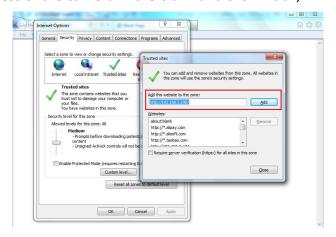


Figure 8-16

Step4: Enter the IP address. After logging on Network Camera's web GUI successfully, user is allowed to view live video as follows.

# 11. Technical Specification

Image Sensor	SATATYA PZCR50ML42CWP			
General         WDR         120dB Super WDR           Shutter Time         1/100000s*1s           Digital Zoom         16X           Day/Night Mode         Day/Night/Auto/Customize/Schedule           S/N         >55dB           Lens         Focal Length         7*300mm, 42X Optical Zoom           Zoom Speed         Approx 7s (Wide-Tele)           Ha3***"12**D53****D2**         7/33***V1**           Focus Control         Auto/Semi-Auto/Manual           Minimum Working Distance         1200/1500mm (Wide/Tele)           Aperture         F1.8*F6.5           Iris Control         Auto           Auto         Auto           Apar Range/Pan Speed         360*endless / Pan Manual Speed: 0.1***400*/s, Pan Preset Speed: 400*/s           400*/s         Tilt Range/Tilt Speed         59e6: 320*/s           Freportional Zoom         Support           Proportional Zoom         Support           Preset Quantity         300           Pattern         4 Patterns           Auto Tracking         Support           Power Off Memory         Support           Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position           IR Angle         Auto/Manual           Video		Image Sensor	1/2.8" CMOS	
General         Shutter Time         1/100000s*1s           Digital Zoom         16X           Day/Night Mode         Day/Night/Auto/Customize/Schedule           S/N         >55dB           Lens         Focal Length         7*7300mm, 42X Optical Zoom           Zoom Speed         Approx 7s (Wide-Tele)           Ha3***H2*/Ds3***O2**         7*330**V1**           Focus Control         Auto/Semi-Auto/Manual           Minimum Working Distance         1200/1500mm (Wide/Tele)           Aperture         F1.8**F6.5           Iris Control         Auto           Aperture         F1.8**F6.5           Iris Control         Auto           Auto         Auto           Aperture         P1.8**F6.5           Iris Control         Auto           Auto         Auto           Far Range/Pan Speed         360*endless / Pan Manual Speed: 0.1**~400*/s, Pan Preset Speed: 400*/s           400*/s         5peed: 320*/s           Proportional Zoom         Support           Preset Quantity         300           Pattern         4 Patterns           Auto Tracking         Support           Power Off Memory         Support           Promotional         Auto Scan, A		Min. Illumination	Color: 0.005Lux@F1.2 Color: 0.008Lux@F1.8 B/W: 0Lux with IR on	
Stutter time		WDR	120dB Super WDR	
Day/Night Mode   Day/Night/Auto/Customize/Schedule   S/N   >55dB   7~300mm,	General	Shutter Time	1/100000s~1s	
S/N   >55dB		Digital Zoom	16X	
Focal Length		Day/Night Mode	Day/Night/Auto/Customize/Schedule	
Focal Length		S/N	>55dB	
A2X Optical Zoom			7~300mm,	
Field of View		Focal Length	42X Optical Zoom	
Field of View		Zoom Speed	Approx 7s (Wide-Tele)	
Ny33*~V1*		Field of View	H43°~H2°/D53°~D2°	
PTZ    Focus Control   Auto/Semi-Auto/Manual   1200/1500mm   (Wide/Tele)   Aperture   F1.8~F6.5   Iris Control   Auto   Auto/Semi-Auto/Manual   Auto/Semi-Auto/Manual   Auto/Semi-Auto/Semi-Auto   Auto   Auto   Auto   Auto   Auto   Auto   Auto/Semi-Semi-Semi-Semi-Semi-Semi-Semi-Semi-	Lama	Field of View	/V33°~V1°	
Minimum Working Distance   (Wide/Tele)	Lens	Focus Control	Auto/Semi-Auto/Manual	
Aperture   F1.8~F6.5     Iris Control   Auto     Pan Range/Pan Speed   360°endless / Pan Manual Speed: 0.1°~400°/s, Pan Preset Speed: 400°/s     Tilt Range/Tilt Speed   0°~90°(Auto Flip) / Tilt Manual Speed: 0.1°~320°/s, Tilt Preset Speed: 320°/s     Proportional Zoom   Support     Preset Quantity   300     Patrol   8 Patrols, up to 48 presets each patrol     Pattern   4 Patterns     Auto Tracking   Support     Power Off Memory   Support     Other Function   Initial Position   Initial Position     IR Distance   Up to 300m     IR Angle   Auto/Manual     Max. Image Resolution   2592x1944     45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x960, 1280x720, 704x576)   50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,		Minimum Working Distance	1200/1500mm	
Iris Control		Willimum Working Distance	(Wide/Tele)	
Pan Range/Pan Speed		Aperture	F1.8~F6.5	
Pan Range/Pan Speed		Iris Control	Auto	
A00°/s		Dan Banga/Dan Shood	360°endless / Pan Manual Speed: 0.1°~400°/s, Pan Preset Speed:	
PTZ Proportional Zoom Support Preset Quantity 300 Patrol 8 Patrols, up to 48 presets each patrol Pattern 4 Patterns Auto Tracking Support Power Off Memory Support Other Function Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position  IR IR Distance Up to 300m IR Angle Auto/Manual  Max. Image Resolution 2592x1944  Primary Stream 60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,		Pan Kange/Pan Speed	400°/s	
Proportional Zoom   Support		Tilt Dangs /Tilt Speed	0°~90°(Auto Flip) / Tilt Manual Speed: 0.1°~320°/s, Tilt Preset	
PTZ         Preset Quantity         300           Patrol         8 Patrols, up to 48 presets each patrol           Pattern         4 Patterns           Auto Tracking         Support           Power Off Memory         Support           Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position           IR         IR Distance         Up to 300m           IR Angle         Auto/Manual           Max. Image Resolution         2592x1944           60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,		The Kange/The Speed	Speed: 320°/s	
Patrol   8 Patrols, up to 48 presets each patrol		Proportional Zoom	Support	
Pattern 4 Patterns  Auto Tracking Support  Power Off Memory Support  Other Function Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position  IR Distance Up to 300m  IR Angle Auto/Manual  Max. Image Resolution 2592x1944  60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960, 1280x960, 1280x720, 704x576)	DT7	Preset Quantity	300	
Auto Tracking Power Off Memory Support Other Function  IR Distance IR Angle  Max. Image Resolution  Video  Video  Video  Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position  Up to 300m Auto/Manual  2592x1944  60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,	F12	Patrol	8 Patrols, up to 48 presets each patrol	
Power Off Memory   Support		Pattern	4 Patterns	
Other Function         Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits, Initial Position           IR         IR Distance         Up to 300m           IR Angle         Auto/Manual           Max. Image Resolution         2592x1944           60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960, 1280x960, 1280x960, 1280x960)		Auto Tracking	Support	
Other Function   Initial Position		Power Off Memory	Support	
Initial Position		Other Function	Auto Scan, Auto Home, Preset Freezing, 3D positioning, PTZ Limits,	
IR         IR Angle         Auto/Manual           Video         Max. Image Resolution         2592x1944           60Hz: 30fps@(2592x1944),         45fps@(2048x1536),60fps@(1920x1080, 1280x960,           1280x720, 704x576)         1280x720, 704x576)           50Hz: 25fps@(2592x1944),         45fps@(2048x1536),50fps@(1920x1080, 1280x960,		other runction	Initial Position	
Video         Primary Stream         Auto/Manual           2592x1944         60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,	IR	IR Distance	Up to 300m	
Video  Primary Stream  60Hz: 30fps@(2592x1944), 45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,		IR Angle	Auto/Manual	
Video Primary Stream  45fps@(2048x1536),60fps@(1920x1080, 1280x960, 1280x720, 704x576) 50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,		Max. Image Resolution	2592x1944	
Video     1280x720, 704x576)       50Hz: 25fps@(2592x1944),     45fps@(2048x1536),50fps@(1920x1080, 1280x960,			60Hz: 30fps@(2592x1944),	
Primary Stream  50Hz: 25fps@(2592x1944),  45fps@(2048x1536),50fps@(1920x1080, 1280x960,			45fps@(2048x1536),60fps@(1920x1080, 1280x960,	
50Hz: 25fps@(2592x1944), 45fps@(2048x1536),50fps@(1920x1080, 1280x960,	Video			
		Primary Stream	50Hz: 25fps@(2592x1944),	
1280x720, 704x576)			45fps@(2048x1536),50fps@(1920x1080, 1280x960,	
			1280x720, 704x576)	

	Secondary Stream	60Hz: 30fps@(704x576, 640x480, 640x360, 352x288, 320x240, 320x192, 320x180) 50Hz: 25fps@(704x576, 640x480, 640x360, 352x288, 320x240, 320x192, 320x180)
	Tertiary Stream	60Hz: 30fps@(1920x1080, 1280x720, 704x576, 640x480, 640x360, 320x240, 320x192, 320x180) 50Hz: 25fps@(1920x1080, 1280x720, 704x576, 640x480, 640x360, 320x240, 320x192, 320x180)
	Video Compression	H.265+/H.265(HEVC)/H.264+/H.264/MJPEG
	Video Bit Rate	16Kbps~16Mbps(CBR/VBR Adjustable)
	Privacy Masking	Up to 28 areas(24 mask areas and 4 mosaic areas)
	ROI	Up to 8 areas
	Image Setting	Brightness/Contrast/Saturation/Sharpness
	Ethernet	1*RJ45 10M/100M Ethernet Port
	Audio I/O	1-1
Interface	Alarm I/O	4-2
	RS485	Support
	Network Storage	NAS(Support NFS, SMB/CIFS), ANR
Network	Protocol	IPv4/IPv6, ARP, TCP, UDP, RTCP, RTP, RTSP, RTMP, HTTP, HTTPS, DNS, DDNS, DHCP, FTP, NTP, SMTP, SNMP, UPnP, Bonjour, SIP, PPPoE, VLAN, 802.1x, QoS, IGMP, ICMP, SSL
	Audio Compression	G.711/AAC/G.722/G.726
	Audio Sampling Rate	8/16/32/44.1/48KHz
Audio	Audio Bit Rate	16~256kbps
	Two-way Audio	Support
	Video Analysis	Region Entrance, Region Exiting, Advanced Motion Detection, Tamper Detection, Line Crossing, Loitering, Object Left, Object Removed
Intelligent Analytics	Face Detection	Detect and capture faces, get real-time snapshots
•	People Counting & Report	Count the number of people entering or exiting, up to 4 detection areas for regional people counting
	Storage	Support micro SD/SDHC/SDXC Card Local Storage, up to 256G
System	Advanced Function	BLC, HLC, 2D DNR, 3D DNR, Defog, AWB, EIS, IP Address Filtering, AGC, Anti-flicker, Corridor Mode, Deblur, Watermark
	SIP/VoIP Support	Yes, Voice & Video-over-IP
	Event Trigger	Motion Detection, Network Disconnection, External Input, Audio Alarm, etc.

	Event Action	FTP Upload, SMTP Upload, SD Card Record, External Output, SIP Phone, PTZ Motion, HTTP Notification, etc.
	System Compatibility	ONVIF Profile G & Q & S & T, API
	Working Condition	Temperature: -40°C~60°C / Humidity: 0~90%(Non-condensing)
	Power Supply	PoE (802.3at) / AC 24V/3A±10%
	Power Consumption	12W MAX / 25W MAX (With IR on)
General	Weather Proof/Housing	Up to IP66-rated for Weather-resistant Performance / Vandal-proof IK10-rated Metal Housing(Optional)
	Heater	Support
	Surge Protection	6KV
	Dimensions/Weight	Ф205mmX308mm/4Kg
	Warranty	2 Years / 3 Years (Optional)

# 12. Certifications

The camera has been certified for the following:

- CE
- FCC
- BIS
- IP66

# 13. Disposal

The product referred is covered by the waste Electrical and Electronic Equipment (WEEE) directive and must be disposed of in a responsible manner.

At the end of product life cycle; batteries, soldered boards, metal components and plastic components must be disposed through recyclers.

If you are unable to dispose-off the products or unable to locate e-waste recyclers, you may return the product



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