

DULSCO TRUSTS MATRIX TIME-ATTENDANCE SOLUTIONS

Case Study

DULSCO MANAGES EMPLOYEE ATTENDANCE AT MULTI-LOCATIONS WITH MATRIX PRODUCTS

COMPANY PROFILE

DulSCO is the leading provider of human resource solutions and waste management services. With its headquarters in Dubai, DulSCO operates all over the UAE and neighbouring Qatar with offices in Abu Dhabi, Dubai, Sharjah, Ras Al Khaimah, Fujairah and Doha. DulSCO has been in the industry for more than seventy-five years and has employed around 12,000 people across both the countries.



PROJECT HIGHLIGHTS

- **Application:** Time-Attendance
- **Users:** 500+
- **Devices:** 18+
- **Locations:** 18+
- **Industry:** HR Solutions



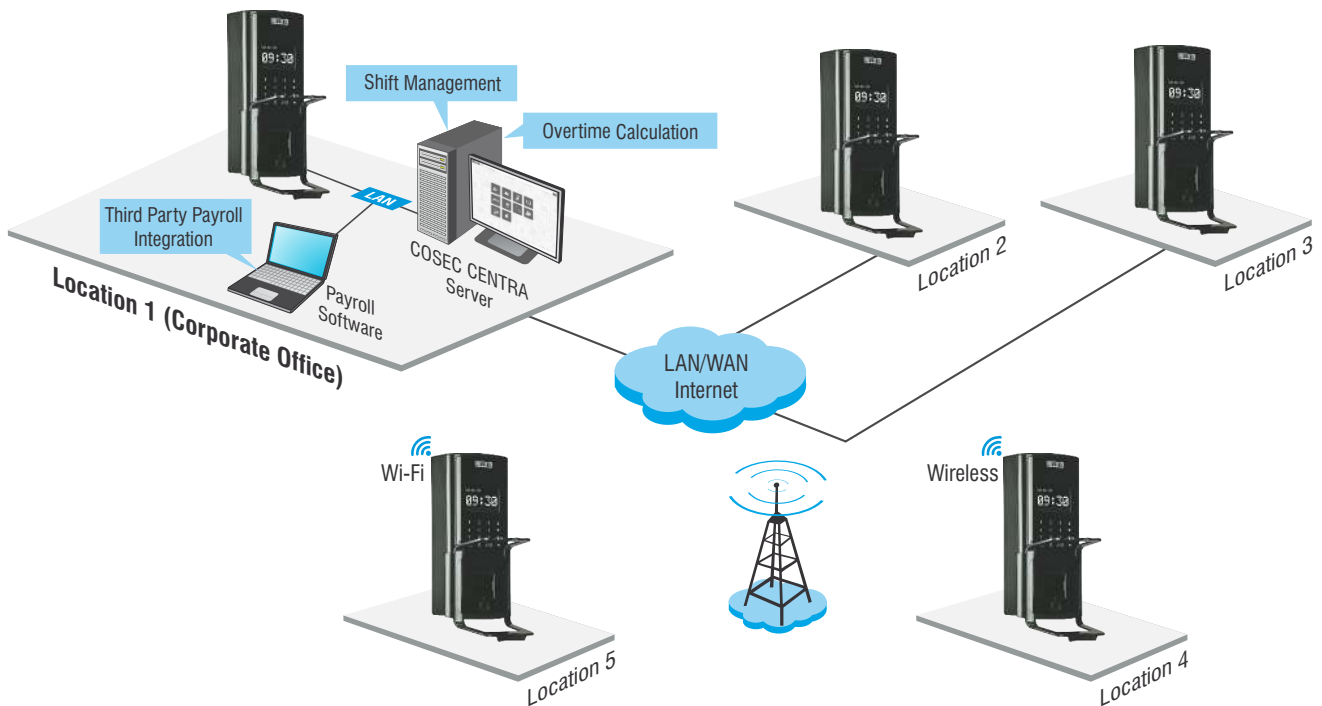
CHALLENGES

As Dulsco is doing remarkably well at several locations, they faced problems in employee attendance management. With multiple locations, comes the problem of managing and monitoring everything from a single location. Bigger the company, more the employees working at different levels with different profiles. So, attendance management, multiple shift management and overtime calculation can be another challenge all together. Apart from that, ensuring timely salary payments was also a challenging task as the company has many employees spread across two countries.

SOLUTION OFFERED

Matrix proposed its modular People Mobility Management solution for the booming company. Matrix offered a biometric hardware device with palm vein recognition to make the attendance punching contactless. Together with the hardware, time-attendance software was also pitched for attendance management, multiple shifts and overtime of employees from a single, location through centralized monitoring. Along with that, Matrix suggested third party payroll integration with Matrix products for smooth processing of salary payment.

SOLUTION DIAGRAM



RESULTS

Dulsco fulfilled its requirement with Matrix People Mobility Management solution and achieved the following results:

- Managed Employees through Centralized Monitoring from a Single Location
- Reduced Complexity of Shifts by Time-Attendance Solution
- Eliminated Overtime Issues with Matrix Time-Attendance Solution
- Smoothed Salary Process with Third Party Payroll Integration

PRODUCTS

PRODUCT	DESCRIPTION
COSEC DOOR PVR	Palm Vein based Door Controller for Time-Attendance
COSEC CENTRA ME	Application Server Platform with 500 or more Users and Expandable up to 1,000 Users for basic Access Control and Raw Event Data
COSEC ME TAM	Time-Attendance Module for 500 or more Users
COSEC USER100	User license for 100 users

ABOUT MATRIX

Established in 1991, Matrix is a leader in Telecom and Security solutions for modern businesses and enterprises. Matrix, an innovative, technology driven and customer focused organization, is committed to keep pace with the revolutions in the telecom and security industries. With more than 40% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge products like IP-PBX, Universal Gateways, VoIP Gateways and Terminals, GSM Gateways, Access Control, Time-Attendance and Video Surveillance solutions. These solutions are feature-rich, reliable and conform to the international standards. Having global footprints in Asia, Europe, North America, South America and Africa through an extensive network of more than 1,000 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of customers representing the entire spectrum of industries. Matrix has won many international awards for its innovative products.

For further information, please contact:



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